

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant	: Lisa H. Neuberger et al.	Art Unit	: 3623
Serial No.	: 10/664,797	Examiner	: Thomas L. Mansfield
Filed	: September 16, 2003	Conf. No.	: 3489
Title	: PUBLIC SECTOR VALUE MODEL		

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF SEPTEMBER 23, 2008

In response to the non-final Office Action dated September 23, 2008, please amend the above-identified application as follows:

**AMENDMENTS TO THE CLAIMS** are reflected in the Listing of Claims that begins on page 2 of this paper.

**REMARKS** begin on page 19 of this paper.